



South Haringay School
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Friday 24th April 2020

Dear Parent/Carer,

I hope you have all had a good week. At school, it does feel we have found a new, albeit temporary, routine. We continue to refine our processes, on almost a daily basis, in response to ever changing guidance and advice, as well as listening to your feedback. I am incredibly proud of the team effort from our staff; whether working from home, on site, or virtually on the internet, our staff continue to do their best to meet the needs of our children, under very challenging circumstances.

When you need to contact us with any questions or feedback, our email address is the most effective way of doing this (admin@shsharingey.co.uk). Amina and the admin team are working tirelessly from home to support us all. They field all enquiries and are often able to contact you directly, depending on your question. In all other cases, they will direct your question to another staff member who will then contact you.

You can use the school phone number during normal school hours. However, as there is only one member of staff available to answer calls at these times, we may not always be able to answer your call. Please do not leave a phone message, as we are not checking messages at this time. Either call back later or use our email address for your enquiry instead.

Thank you to all parents and children who have logged in and begun accessing our virtual 'Google Classroom.' We are pleased to inform you that we are one of only two schools in our NLC who are providing this level of work and support. With all new ventures, there are bound to be some teething problems and we thank you all for the patience and support you have shown this week. The school has selected a small group of parents, who are giving regular feedback, as to what is going well and where they feel improvements could be made.

The school understands that during these challenging times, it can be difficult for parents to navigate day to day life and home learning. With that in mind, here is an outline of the schools expectations regarding 'Google Classroom.'

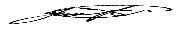
- Some parents have said they feel under pressure to complete all work set. There is not an expectation that all work set will be completed and handed in. However, the children should be attempting to complete some of the tasks.
- The teachers are not expected to be marking any work handed in. They are also not expected to be commenting on all pieces of work handed in.

- There is also an expectation that teachers are working reasonable hours. This means, they may not respond to questions and queries until a time that is convenient for them. So please have patience with any responses.

We look forward to seeing you in your virtual classroom next week.

Now that Ramadan has begun, we wish all of our Muslim families a safe and happy month ahead. No doubt, the current circumstances will make fasting a little more of a challenge, so our thoughts are with you.

Yours sincerely,



Ian Scotchbrook

Headteacher