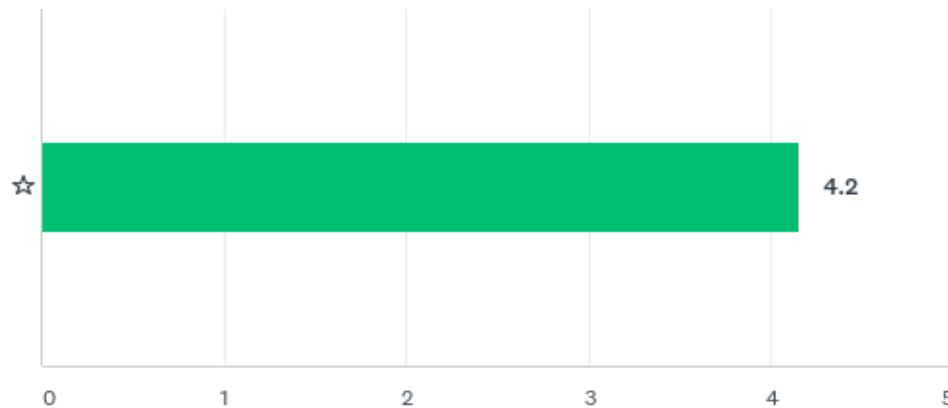




Parent/Carer Communication Survey: July 2018

This term we conducted a survey exploring parent/carers perceptions of how well the school communicates with home. This is the first time we have used an invitation to complete a survey rather than proactively seeking your views at parent/teacher evenings. This means we have a smaller survey sample than usual, with 66 respondents. The governing body have analysed the results with us. Below is a summary of the results with each statement displaying the weighted average response.

The texts I receive from school are useful and informative.

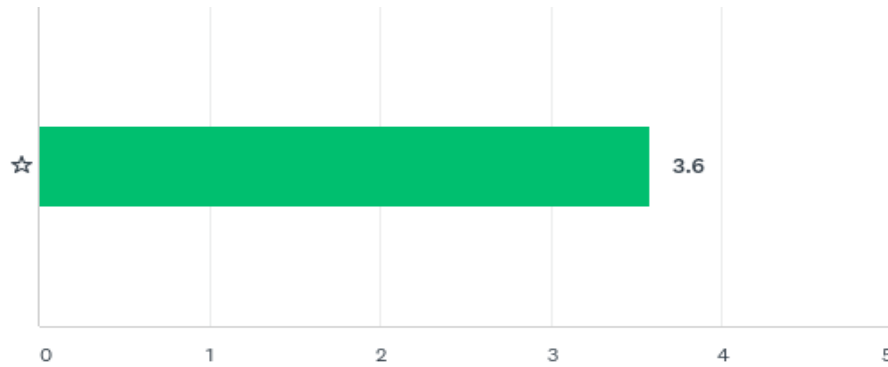


Our thoughts:

We're pleased that the majority of respondents were positive about our text service. In response to some of the comments received, we would like to remind you that the Infant school can send texts to two mobile numbers. We will be extending this to the Junior School from September. Please make sure the office has your up-to-date mobile numbers. The school is also upgrading its phone system. This should prevent some of the texts arriving with withheld numbers.



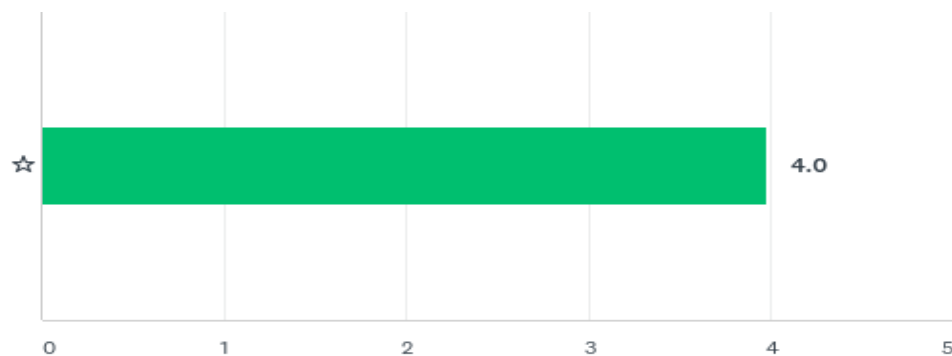
The school website is a useful source of information.



Our thoughts:

Although less popular than our text service, the majority of respondents were happy with the website. We have recently attempted to slim down some of the menu options to improve navigation. We have reported to our developer that a minority of parents are having difficulty accessing the website on their phones, and other devices, to see if they can help.

The school newsletters are interesting and informative.

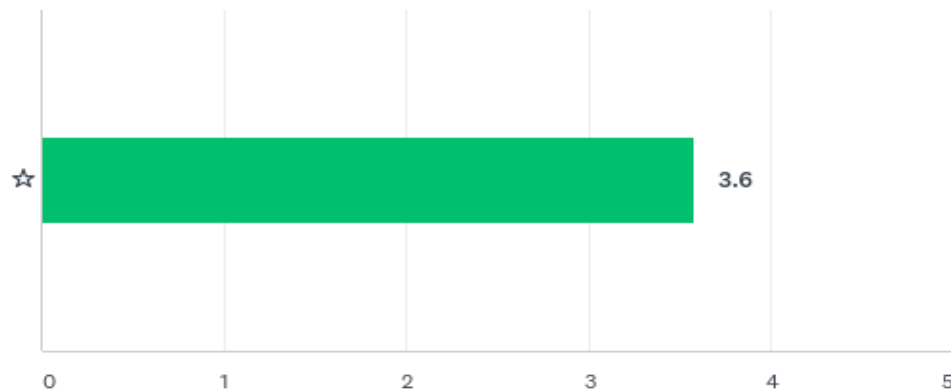


Our thoughts:

We put a lot of effort into making our newsletters interesting to read, so we are pleased that the vast majority of respondents rated them positively.



I know what my child is learning about in school.



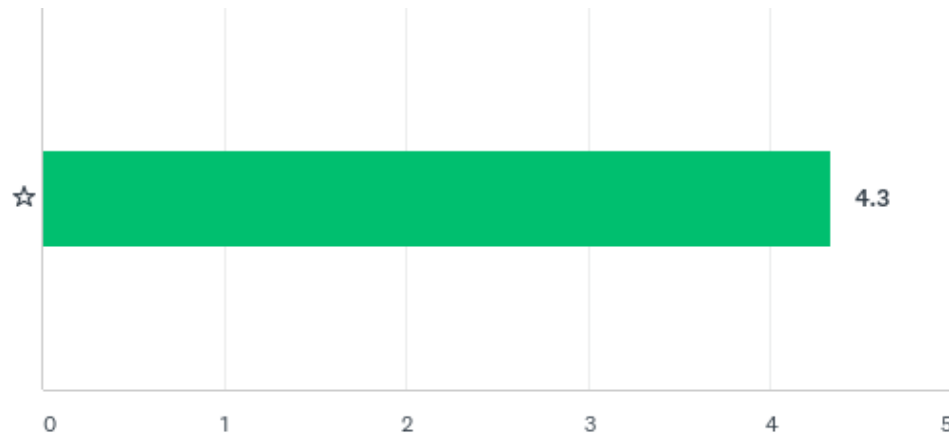
Our thoughts:

A clear majority are happy. For the minority feeling this area is not so strong we would like to remind you of ways in which you can engage further in your child's learning:

- We post termly curriculum newsletters on the website. These are also sent home each term. These are followed by photos, videos and examples of work at the end of the term.
- Teachers are happy to arrange a time to discuss any curriculum concerns you may have. Just call or email the office to arrange this. They may be able to arrange a phone discussion if you are finding it tricky to get into school.



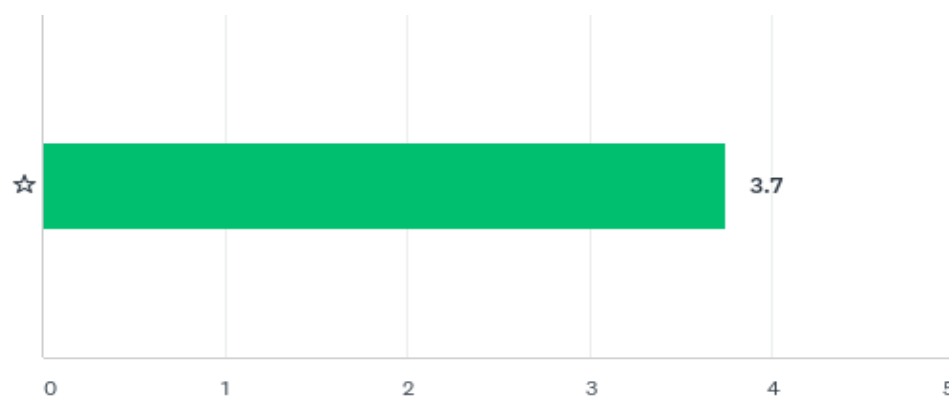
I have been able to make contact with my child's teacher when needed.



Our thoughts:

We try and make ourselves as accessible as possible while respecting our teacher's needs for a work/life balance. We are very pleased there are so many positive responses to this statement.

Overall I am happy with the communication I have with the school.



**Our final thoughts:**

Overall we seem to be getting most things right. We will strive to improve on these outcomes over the next 12 months. Hopefully some of the tweaks we have made already have improved things for you.